Unite Us Information Session: Connecting Nonprofits & Communities for Better Outcomes
Results

- Increase understanding of Unite Us’ coordinated care model
- Hear from community organizations about experiences serving Kentuckians
- Demonstrate Unite Us platform
- Share information for how to join the network
A new model of care that is driven by the community
Health = Health Care + Social Care
Health and social care organizations **lose visibility** of client outcomes after discharge.

Organizations are equipped with the tools they need to **collaborate** across sectors.
Centralize Coordination and Drive Outcomes

Real world example: Kentucky Housing Agency

- 145 Referrals
- 1,040 Assistance Requests
- 58 Internal Cases

Resolved Client Needs
- 81% Rental/Mortgage Payment Assistance
- 60% Housing Mediation and Eviction Prevention

Outcomes:
- 87% Food Needs Resolved
- 72% Utilities Payment Needs Resolved
- 75% Legal Needs Resolved
It’s more than referrals.
It’s coordination.
Discussion

1. What are the barriers to care you experience when trying to support your clients?

2. What resources would better equip you to support those you serve?
Measurable Impact

We are here to help expand your mission

01 Save Time
Remove the added steps of a resource directory and manual referrals

14 Days Faster
Partners in NC cut case closure time from 16 to two days during COVID.

02 Enhance Care
Connecting clients to services outside your four walls to track their outcomes

78% Needs Resolved
Partners in CT connected clients to more services to meet their needs.

03 More Resources
Leverage data and insights to engage partners for diversified revenue streams

89% More Efficient
Community partner in PA demonstrated efficiency to secure more funding.
It’s your story. Tell it.

Demonstrate your organization’s outcomes and drive community change.

- Track your organizational activity
- Measure your impact through data
- Inform community reinvestment decisions
Client privacy is our priority.

1. We never share client data without consent. Consent offered in +50 languages.

2. We protect clients’ most sensitive information. Substance use and other sensitive information is never shared beyond the service provider.

3. We keep client data secure. Period. The Unite Us Platform is HIPAA compliant and HITRUST certified.
Software Demo
Next Steps

- Schedule a Workflow Conversation
- Submit Your Partner Registration Form
- Attend a Software Training
- Be a Network Champion